

STAFFORD LOAN CONTACT INFORMATION

If you have not received your promissory note or it has been lost in the mail on its return to the lender, call and ask your lender to issue another computer-generated Master Promissory Note (MPN). *Be sure to verify your address.*

Citibank

Phone 1-800-967-2400

Fax: 1-800-967-8800

Web: <http://www.studentloan.com>

Mail: P.O. Box 6128
Sioux Falls SD 57117-6128

College Foundation, Inc.

Phone:-888-234-6400

1-866-866-2362

Fax: 1-919-821-3139

Web: <http://www.CFNC.org>

Mail: P.O. Box 41977
Raleigh, NC 27629-1966

Sallie Mae (Educaid and other lenders
guaranteed by Sallie Mae)

Phone:1-888-272-5543

Web: <http://www.salliemae.com>

Mail: Loan Servicing Center Florida
P.O. Box 59012
Panama City FL 32412-9012

NEW E-SIGN YOUR MPN WITH OUR PREFERRED LENDERS

You can now complete and sign your Stafford Loan MPN online with selected lenders. This option allows you to speed up the application process and delivery of funds. When completing the MPN online, make sure to have your Department of Education PIN (Personal Identification Number) ready. If you don't have a PIN or cannot remember it, go to www.pin.ed.gov to request one.

Citibank

(You can also sign your MPN online using Citibank's real-time process.)

1. Go to www.studentloan.com, register online and follow the directions provided on the site. These directions will request information such as the school you are attending.
2. You will be directed to the "Available Loans" page. Here you will see a list of loans for which you are eligible to apply.
3. Select the link that says "You can apply now using our online application" under "Federal Stafford Loan" on the "Available Loans" page.
4. Fill in the information requested on the online MPN form.
5. Once you have completed the online application, you are presented with the option to sign your MPN online.
6. Simply select the "e-signature" option and follow the steps for signing your MPN online. Before you know it, the application process is complete.

If you have any questions while completing your application, call Citibank toll-free at 1-800-967-2400

College Foundation, Inc.

Go to www.CFNC.org and follow these steps:

1. If you don't already have an account, create a "My CFNC" account. Having an account will enable you to check on your application or loan status later.
2. Your loan application will pull your personal information from the information you have given to create your "My CFNC" account. You can make sure that your name, address, telephone number, social security number, and other personal information have been entered correct by going to "My Profile" under the "My CFNC" tab.
3. To apply for a Stafford MPN online, click on "Online Applications," then "Loan Applications" on the left navigation pane.
4. Click on "Federal Stafford Loan" and "Want to Apply for a Federal Stafford Loan Now?" to begin.
5. Review your pre-filled sections for accuracy and complete any missing items.
6. To sign the application using your e-pin, choose that signature option. Now you're all finished!

If you have any questions while completing your application, call CFNC toll-free at 1-866-866-CFNC.

LOAN REFERENCE SOURCES

ELM Resources Service Bureau

<http://www.elmresources.com>

UNCG students can check their current loan status via ELM Resources. ELM is a centralized loan system that maintains loans processed by selected schools.

National Student Loan Data System

<http://www.nslds.ed.gov>

The National Student Loan Data System (NSLDS) is the U.S. Department of Education's central database for student aid. You can use their web site to inquire about previous loans and/or Pell grants. The site provides information about outstanding balances, loan status and disbursements.

Other Important UNCG Telephone Numbers and Web Sites:

Admissions

(336) 334-5243

<http://web.uncg.edu/adm>

E-mail: undergrad_admissions@uncg.edu

Cashiers & Student Accounts Office

(336) 334-5831

<http://fsv.uncg.edu/cashiers.html>

E-mail: cashier@uncg.edu

Housing and Residence Life

(336) 334-5636

<http://www.uncg.edu/rli/>

E-mail: rli@uncg.edu

Student Life

(336) 334-5800

<http://studentlife.uncg.edu/>

E-mail: studentlife@uncg.edu

Graduate School

(336) 334-5976

<http://www.uncg.edu/grs/>

Email: inquiries@uncg.edu

Student Health Services

(336)334-5340

<http://shs.dept.uncg.edu>



THE UNIVERSITY of NORTH CAROLINA
GREENSBORO

Financial Aid Office

STAFFORD LOAN CONTACT & E-SIGN INFORMATION

Office Location

723 Kenilworth Street

Mailing Address

UNCG Financial Aid Office

P.O. Box 26170

Greensboro, NC 27402-6170

Telephone: (336) 334-5702

Fax: (336) 334-3010

E-mail: finaid@uncg.edu

Web Site: <http://www.uncg.edu/fia>

Office Hrs: M, T, W, F

8:00 am-5:00 pm,

Th 8 am-4 pm