**ACADEMIC SUPPORT**

**Learning Assistance Center (LAC)**
The Learning Assistance Center is an academic support program that challenges students to become independent, successful learners. Students can request individual and small group tutoring, academic skills sessions, a resource lab for studying, and Outreach Workshops on Learning Skills (OWLS). Tutoring is offered at the 100 and 200 levels for most classes, with 300 and above for select Nursing coursework. See our website for a more comprehensive list.

Location: 104 McIver Building  
Phone: (336) 334-3878  
http://success.uncg.edu/lac

**Special Support Services (SSS)**
Special Support Services is a TRIO education support program designed to maximize academic performance for UNCG students who are first-generation college students, are from a low to modest income background, and/or are registered with Disability Services. SSS believes that all students can be successful given the proper assistance, and implements programs designed to define, recognize, and respect each student’s individual abilities. SSS offers its students tutoring (100 - 400 levels), academic skills instruction, counseling, and graduate/professional school guidance.

Location: 110 McIver Building  
Phone: (336) 334-7533  
Email: sss@uncg.edu  
http://success.uncg.edu/

**Supplemental Instruction Program (SIP)**
Supplemental Instruction Program is a series of weekly discussion/review sessions for students taking historically difficult courses. SIP is available to all students enrolled in specific course sections. Sessions consist of discussions facilitated by a SIP leader. The SIP leader knows the course content and sits through each class meeting. The leader hears what the class hears, and reads what the class reads in order to assist students in thinking critically about the course material.

Location: 303 McIver Building  
Phone: (336) 334-3562  
http://success.uncg.edu/sip/

**Students First Office**
The Students First fosters a learner-centered experience for undergraduate success by serving as one of the first lines of response to help UNCG students address any academic or advising concerns. SFO serves as the central advising center for all Exploratory (Undecided) Majors at UNCG and is also the academic one-stop-shop for assisting all undergraduate students with supplemental academic advising, academic policy and financial aid appeals, course overload requests, and graduation plan completion. Advisors are available by appointment during regular business hours. Walk-in assistance is also available to students without appointments from 1-3 p.m. each weekday during the fall and spring terms.

Location: 061 McIver  
Phone: (336) 334-5730  
http://studentsfirst.uncg.edu  
Email: students@uncg.edu

**School of Nursing Advising Center**
The School of Nursing Undergraduate Advising Center is here to provide support and guidance for pre-nursing students, admitted BSN students and students in our RN to BSN program. Undergraduate Advising Center staff provide initial advising consultation to new and perspective students. The Undergraduate Advising Center coordinates faculty advisors and also provides supplemental support to students who have been assigned a faculty advisor. Advising Center staff and faculty advisors greatly care about our students, their success at UNCG and their connection to the University. In the Advising Center they use a developmental but direct approach. This means that, while they may not always tell students what they want to hear, they are always honest and supportive.
School of Education Office of Student Services
The mission of the School of Education’s Office of Student Services is to assist current and prospective students interested in K-12 teaching. We strive to empower students to be active participants in their educational, personal, and professional development. To support students to reach their full potential, we:

- Help students develop a thorough knowledge of degree and licensure requirements for all School of Education and Secondary majors, to include licensure-only programs.
- Help students understand the various academic options and resources available within the School of Education and the University campus.
- Assist students with making educational plans that are consistent with their goals, abilities, and interests.
- Provide students with clear and accurate information regarding University/School of Education/state licensure policies, procedures, and services.
- Offer recommendations and strategies for academic success.
- Refer students to appropriate campus offices and resources.

Location: 124-142 SOEB (School of Education Building)
Phone: (336) 334-3410
http://oss.uncg.edu/
Email: soeoss@uncg.edu

Music Advising
The Music Departments assist current and prospective students with advising, tracking/counseling students with unsatisfactory attendance and grade problems. The Music Departments also deal with all registration concerns and/or other issues.

Amanda Hughes
Location: 234 Music Building
Phone: (336) 334-3638
http://performingarts.uncg.edu/music
Email: arhughes@uncg.edu

Bryan School of Business and Economics
The Bryan School of Business and Economics Student Services offers academic advising, career planning, and study abroad opportunities to all Bryan majors.

Bryan Student Services
Location: 301 Bryan Building
Phone: (336) 334-5928
http://bae.uncg.edu/advise/

CASA – College of Arts and Sciences Advising
CASA is home to academic advising for all first year College of Arts & Sciences majors (except those majoring in Biochemistry, Mathematics, Philosophy, Interior Architecture, and Physics) with fewer than 24 earned credit hours. During September, CASA emails its advisees their advisor's name & instructions on scheduling an appointment with that advisor.

CASA Advisors can help you choose the right courses to take and guide you to the many resources at UNCG to help you succeed. They also assist with the registration process and general advising questions. If you are having trouble figuring out who your advisor is (no matter what your major), CASA can guide you to the right place.

Location: 103 Julian Foust Building
Phone: (336) 334-4361
http://www.uncg.edu/casa/
Email: casa@uncg.edu
The mission of the Office of Life Planning and Personal Development is to provide the students and faculty of the School of Health and Human Sciences with resources to aid in personal and career development, and life planning process.

The Student Success Coordinator/Personal Development Coach, Bill Johnson, can assist with some of the following questions and issues:

- Are you struggling in one of more classes and do not know where/how to get help?
- Do you have questions regarding your major? Do you ever wonder if you're in the RIGHT major?
- You're in college now but you don't have any idea how you are going to finish and/or what you want to do when done....
- People keep asking you what you plan to do once you graduate, but you can't give them an answer...
- Are there opportunities/experiences that exist (on- and off-campus) that could help you accomplish your goals and dreams?
- Do you have a problem and need advice as to how to best approach the situation?

Students and faculty should contact the office for assistance in these areas. Appointments are STRONGLY encouraged.

Location: 215 McIver  
Phone: (336) 207-6795  
http://www.uncg.edu/hhp/ssc/

School of Health and Human Sciences
The HHS Advising Center located in 221 McIver was established to serve both prospective students as they explore majors and/or minors within the School of Health and Human Sciences, and select continuing student populations with declared majors within the school. Additionally, though we serve as the primary advising unit for select populations in HHS (mostly freshmen and sophomores), we are also available to assist with the general advising needs of others as needed.

The HHS Advising Center is only open during the fall and spring semesters only and is staffed by graduate students in HHS. Jennifer Clark, HHS Director of Undergraduate Advising and Mentoring, provides advising support and services to students during operating hours when the advising center is not open.

Location: 221 McIver  
Phone: (336) 334-9753  
http://www.uncg.edu/hhs/student-advising-center.html

HEALTH AND WELLNESS:

Student Health Services (SHS)
Student Health Services includes the Wellness Center, the Medical Clinic, the Counseling Center, and the Pharmacy. The SHS Medical Clinic provides primary care services for UNCG students. Services include allergy injections, family planning, health education, immunizations, lab and x-ray services, and primary medical care. For sudden illness and injuries, you will be seen based on your situation after being evaluated by the nursing staff.

Location: Gove Student Health Center*  
Phone: (336) 334-5340  
http://shs.uncg.edu

The Wellness Center
The Wellness Center provides educational programs, classes and seminars on alcohol, sexual assault and harassment, nutrition and eating disorders, stress management, addiction, general wellness, and many other areas. They also provide massage and acupuncture services.

Location: Gove Student Health Center  
Phone: (336) 334-3190  
http://shs.uncg.edu/wellness

The Counseling Center
The Counseling Center is the mental health division of Student Health Services. The Counseling Center provides individual, group, and crisis services to currently enrolled students at no additional cost. The CC also provides clinical consultation and outreach workshops for the university community. Student Health Services also provides psychiatric services for medication evaluations and on-going medication management at a minimal charge.

Location: Gove Student Health Center**  
Phone: (336) 334-5874  
http://shs.uncg.edu/cc
University Police

The UNCG Police Department is a full service agency with the capability of handling a full range of police matters. The department consists of sworn law enforcement professionals and a dedicated support staff working to provide the best service possible. Uniformed Officers patrol the campus 24 hours a day on foot, by bicycle, and in patrol cars. The Police Officers work closely with Security Officers to patrol the academic buildings and residence halls. The Communication Center is staffed with trained dispatchers who answer calls for service, monitor alarms and dispatch officers as well as other emergency services. The department also employs students who operate the campus safety ranger patrol program. The department is organized into three divisions: Administration, Field Operations, and Support Services. The Police Department has excellent working relationships with the surrounding law enforcement agencies including the Greensboro Police Department, the Guilford County Sheriff Department, and the North Carolina State Bureau of Investigation (SBI). We rely on these relationships for support on many levels. In addition to sharing critical information, officers work closely together in many areas affecting the University and surrounding area.

Location: 996 Spring Garden St. (corner of Tate St) - open 24 hours a day, 365 days a year
Location effective August 2014: 1200 West Lee Street
Phone: (336) 334-5963 (routine business calls)
Emergency Number: (336) 334-4444 or 911
http://police.uncg.edu

ADVOCACY:

Dean of Students Office

The mission of the Dean of Students Office is to contribute to the educational mission of the University by initiating programs and services that foster a culture of care conducive to academic and personal development. The staff is committed to: empowering student and parents/family in navigating the University experience; engaging and supporting students in acknowledging responsibility for their choices; educating and consulting with faculty, staff, and students; coordinating processes that uphold the values of honesty, trust, fairness, respect and responsibility; preventing and responding to crisis; and providing opportunities for students to develop critical thinking skills.

Location: 210 Elliot University Center
Phone: (336) 334-5514
http://deanofstudents.uncg.edu/
Email: deanofstudents@uncg.edu

Office of Accessibility Resources and Services (OARS)

The Office of Disability Services offers eligible students a wide range of disability accommodations, services and support upon request and submission of appropriate documentation. These supportive resources include: alternative testing, adaptive technology/computer services, testing accommodations, interpreter services, and advocacy.

Location: Suite 215 Elliot University Center
Phone: (336) 334-5440
http://oars.uncg.edu/
Email: oars@uncg.edu

Office of Multicultural Affairs (OMA)

The Office of Multicultural Affairs, an integral part of the Division of Student Affairs, bases its philosophy on inclusion — fostering recognition and respect for the voices of all students. The Office contributes to the University’s academic mission in providing student-centered programs that promote awareness of and respect for cultural diversity and offer opportunities to provoke thought and expand cross-cultural and inter-cultural knowledge. The Office strives to contribute to a community in which all students are empowered to recognize and act on one’s social responsibility in relation to domestic and global issues. The Office also offers advocacy, programming and support systems to encourage students to realize the highest level of their potential, particularly as it pertains to the University’s retention and graduation efforts of underrepresented student populations.

Location: Suite 62 Elliot University Center
Phone: (336) 334-5090
http://oma.uncg.edu/

Office of Campus Activities and Programs – Asst. Director for Programs: Daytime, Adult, and Commuter Programming

The Assistant Director for Programs: Daytime, Adult, and Commuter Programming, located in the Office of Campus Activities & Programs is dedicated to creating programs and serving as a resource person for out of class activities and events for Adult, Commuter, and Off-Campus students.

Adult, Transfer and Commuter Programs
Location: 221 EUC
Phone: (336) 334-5800
http://cap.uncg.edu/ontheego