The Cashier's Office estimates that the first mailing of refund checks and processing of direct deposit refunds will be completed by August 19, 2016 for those who have aid disbursed that exceeds their charges to UNCG. Please make sure you update your mailing address on UNCGenie before August 15th as the checks will go to your campus mailbox if you live on campus or to your local address if you live off campus. Also, make sure that your bank accounts are set up correctly in the Student Account Center.

Aid will be disbursed to students who are registered, have submitted all necessary forms to the UNCG Financial Aid Office, are making satisfactory academic progress, and have been confirmed in their courses for the fall semester. You may not be confirmed in your courses due to:

- Owing a balance to UNCG above the amount of financial aid you are receiving.
- Owing a prior balance from a previous year.
- Not completing your university immunization requirements.
- Not having financial aid awarded to you due to not completing requirements.
- Not being enrolled in the correct number of hours to receive your disbursement.
- Not completing the Title 4 Aid Authorization form in UNCGenie

Loan disbursements will not be made if you are not enrolled in full time hours (12 hours for undergraduates, 9 hours for graduates with at least 4.5 hours at the 500 level or above) unless you have previously completed a Financial Aid Revision Form and submitted it to our office. This form allows us to update your cost of attendance and award as necessary based on your expected enrollment. You should view your status on UNCGenie.